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Gorman  
PATENT  
6/30/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Ruckart Examiner:  
Serial No.: 10/015,250 Group Art Unit: 2167  
Filed: December 12, 2001 Docket No.: 60027.0317US01/BS01253  
Title: Methods and Systems for Communicating with Customers

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on June 3, 2003.

By: 

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Dated: 5-29-03

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